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Worlds Window organizes PGC meeting for betterment in the working flow at ICD Loni



Exim News Service

LONI, March 12

Worlds Window Infrastructure & Logistics Pvt. Ltd. has organized a Public Grievance Committee/ Open House Meeting on March 4, 2014 at ICD Loni in its endeavor to add to the service levels at the terminal and to let the Customs and Trade meet at a common platform to discuss and resolve issues and to share suggestions for betterment in the working flow at the ICD.

The meeting was chaired by Shri J. R. Panigrahi, Honorable Commissioner of Customs & Central Excise, Ghaziabad and was attended by various Customs Officials, RM, CWC and other officers, Inland Importers & Consumers Association, representatives of various Exporters, Importers, Shipping Lines, Train Operators, CHAs, Transporters, Bank, etc.

Shri Sudhir Aggarwal, President, Inland Importers & Consumers Association, welcomed and presented the bouquet to Shri J. R. Panigrahi, Commissioner of Customs & Central Excise and Shri Vijender from M/s Alps Industries presented the bou-



(From Left to Right): Shri J. K. Sharma, RM, CWC, Shri J. R. Panigrahi, Commissioner of Customs and Central Excise, Ghaziabad, Ms. Manisha Saxena, Addl. Commissioner of Customs and Shri Ubhap Sengraj, Deputy Commissioner, Customs, ICD Loni

quet to Mrs. Manisha Saxena, Addl. Commissioner of Customs. Shri JK Sharma, RM, CWC, presented bouquet to

Shri Ubhap Sengraj, Deputy Commissioner, Customs, ICD Loni.

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Shri Rajiv Kochhar, Vice President, WWILPL

Worlds Window organizes PGC meeting for...

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With a very warm welcome to the honorable customs authorities, Mr Rajiv Kochhar, Vice President, WWILPL, thanked all for their presence in the meeting. He appreciated Customs officials for putting a great team together at ICD Loni which is very supportive to customers in carrying out day to day activities and providing all necessary help and guidance. He also apprised the trade about continuous endeavors of team ICD Loni adding on to the capabilities and infrastructure. "ICD Loni has successfully put two rubber tyre gantry cranes in operation at the terminal within a very short timeframe which

has immensely helped in making the turnaround of rakes and handling in yard even faster", he informed.

In the month of January '14 ICD Loni handled its all time high monthly throughput of 15000+ TEUs along with handling of the highest number of rakes in a month. This achievement is attributable to continued support that the ICD team received from Customs and Customers which enabled seamless operations throughout the month despite negative weather conditions in the night.

The Commissioner congratulated ICD Loni for its success. He said, "We must



work as a team and focus on continuously increasing the service delivery at the port so as to ensure maximum facilitation to the trade" in adding, "ICD Loni has grown at a fast pace and with the continuous additions to infrastructure and service levels it is hoped that the terminal would attain more high volumes and increased revenue for the country."

Various trade representatives presented their questions and suggestions before the Commissioner and he assured the trade that all their concerns have been noted and suitable efforts would be made to resolve the same and bring in improvements wherever so

required. He congratulated ICD Loni Customs for putting a great team together and for achieving highest revenue figures of more than 50 crore in a single month despite the overall low economy growth in other sectors. He encouraged the trade to feel free to approach the Customs at any desired level whenever there is a need and assured the trade best of the cooperation as always from Customs.

Shri J. K. Sharma, RM, CWC, thanked the customs officials and all representatives present for their valuable participation and wished ICD Loni all success in its endeavors.

